HUGO ARRIOJAS

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Software Engineer with over 2 years of cumulative experience in the software development and technology industry and a proven track record of crafting accessible user experiences and high-performance web applications

PROFESSIONAL EXPERIENCE

Software Engineer & Scrum Master   Feb. 2022 – Present
Mercatus Technologies Inc   *Toronto, ON*

- Led a cross-functional Scrum team of 9 members through scrum ceremonies involving scope estimations, sprint planning, and continuous project management resulting in a >90% completion of scheduled tickets within a sprint
- Developed a responsive, accessible, and intuitive e-commerce platform and websites using HTML5, CSS3, TypeScript, PHP, NextJS and JavaScript frameworks such as React and AngularJS for major grocery retailers
- Held an important role in creating a shop filter interface adopted by all of our retailers leading to a 26% increase in client interactions
- Occasionally acted as the primary application support response for merchants, dealing with clients directly with over 300 tickets closed
- Adhered strictly to WCAG 2.0 Standards addressing over 90 accessibility issues found on production sites

Accounting Administrator   Jan. 2018 – Nov. 2021
Carson Auto Group   *Victoria, BC*

- Reviewed and reconciled banking, warranty, and inventory accounts using CDK software, and claim programs, netting the company over $20,000 monthly
- Increased task efficiency by 76% through Python & VBA automation, created a standardized method for future employees, and spearheaded several successful projects to increase productivity
- Worked with a team to maintain a large database of records using a variety of accounting software and CLIs to track deals, payments, and inventory
- Led several projects to increase efficiency in the workplace creating mockups using design software, creating a proposition with intended scope, and working with several teams to ensure client satisfaction

TECHNICAL SKILLS

Languages: JavaScript, TypeScript, Sass, HTML/CSS, PHP, R
Frameworks: React, AngularJS, Node.js/Express/Fastify, Next 13 App router, Bootstrap, Tailwind CSS, WordPress
Design: Material-UI, Tailwind, Styled-components, Figma, Photoshop, Illustrator, InDesign
Developer Tools: Git, Github Actions, Bitbucket, AWS, Docker, JIRA, Zendesk, SQL (basic)
Analytics: New Relic, Google Analytics 4, Screenful, Appfire
Libraries: jQuery, Lodash, Moment.js, Redux
Certification: Certified Scrum Master - 2023

PROJECTS

Reactive Retail | *Git, React, API, Firebase, SASS, HTML, CSS, Figma*   Nov. 2021

- Developed a mock e-commerce site built in React using the FakeStore API
- Solo project with constant updates adhering to WCAG standards, requiring timeline and project scope estimates
- Users can filter through products via category, convert prices to different currencies, and add items to their Firebase cart

EDUCATION

Juno College   Toronto, ON
Web Development Immersive Certificate   *Sept. 2021 – Dec. 2021*

Dalhousie University   Halifax, NS
Honours Bachelor of Science in Marine Biology & Statistics   *Sept. 2013 – Apr. 2017*